

Corporate Rates 2022

Company Name: Middle East University
P.O. Box: ****
City: Amman
Country: Jordan

| | Room Type | Rate | | Room Nights Req | Inclusions | |
|--|--------------|-------------|-------------|-----------------|----------------------------|---------------------------------------|
| | | Single Room | Double Room | | | |
| Centro Mada Amman by Rotana Ahmad Maayetah Street Amman, Jordan Tel:96265909090 farah.alkhuffash@rotana.com | Centro Room | 60 | 65 | 100 | NLRA, Breakfast & Internet | <div>Book Now via e-connect</div> |
| | Centro Plus | 80 | 85 | | | |
| | Centro Suite | 110 | 115 | | | |

Event, Exhibition & Blackout Dates

During the following exhibitions & major event / holiday dates; ONLY 'CorFlex rates' will be offered.

| Holiday Dates/Blackout Dates | From | To | No. of Nights |
|------------------------------|-----------|-----------|---------------|
| Easter | 18-Apr-22 | 19-Apr-22 | 1 |
| Eid Al Fitr | 2-May-22 | 5-May-22 | 3 |
| Arafat (Haj) Day | 7-Jul-22 | 8-Jul-22 | 1 |
| Eid Al Adha | 8-Jul-22 | 12-Jul-22 | 4 |
| Islamic New Year | 30-Jul-22 | 30-Jul-22 | 1 |
| Prophet Birthday | 8-Oct-22 | 9-Oct-22 | 1 |
| Martyr's Day | 3-Jun-22 | 4-Jun-22 | 1 |
| UAE National Day | 2-Dec-22 | 3-Dec-22 | 1 |
| New Year Period | 31-Dec-22 | 1-Jan-23 | 1 |

* The above exhibition/events and holiday dates are subject to change as per the information from Jordan Government and the exhibition organizers. Accordingly, the actual exhibition and holiday dates will be applicable.

Terms & Conditions

Rates and Reservations

- All quoted rates are valid until 31st December 2022.
- All rates shown are quoted in JOD per room per night; all rates shown are non-commissionable & subject to 08% Government tax & 05% Service Charge per night per room occupied.
- Service charge and tax structure are subject to change as per the governing laws of Jordan.
- Reservations will only be considered guaranteed when confirmed in writing or with a credit card number quoted at time of booking.
- Bookings for 10 rooms or more will be considered a group booking and separate rates will apply.

Cancellation & No Show Policy

- All bookings will be subject to 24 hours release prior to the day of arrival unless the hotel receives a guarantee for the booking in the form of a credit card or Local Purchase Order (LPO).
- All guaranteed reservations must be cancelled 24 hours prior to the day of arrival. Otherwise, the Hotels reserve the right to make a charge for a minimum 1 night. A cancellation number will also be quoted at the time of cancellation.
- The Hotels reserve the right to charge for a minimum of 1 night in the event of a non-arrival of a guaranteed booking.

Check-in / Check-out Policy

- Check-in is from 2pm onwards. Arrivals between 9 AM and 2 PM may be checked-in subject to availability. Guests arriving before 9 AM may be subject to the previous night's charges.
- Guests are requested to vacate their rooms by 12 noon. Check-out can be extended to 1 PM without charges subject to availability. Check-out between 3 PM and 6 PM, a 50% charge may be applied. Check-out after 6 PM may be subject to a one night charge.
- Departing on a date earlier than the confirmed departure date is subject to a one night's charge unless advised at least 24 hrs. in advance.

Payment Policy

- Accounts must be settled on departure unless a credit account has been arranged prior to arrival and a Local Purchase Order (LPO) received.
- A credit amount may take 28 days to set up and Rotana will only consider setting up such an account subject to the receipt of a completed application per property & satisfactory references. The setting up of an account is entirely at Rotana's discretion and Rotana shall not be required to give any reason for refusal. In the event that an account is set up, invoices must be settled within 30 days of receipt.
- Rotana accepts cash and the following credit/debit cards - Visa, MasterCard, Diners Card, and American Express.

Municipality Fees, Service Charge, Tourism & Value Added Tax (VAT)

All invoices will comply with the local tax and/or VAT requirements (where applicable) and shall include details and dates of the service provided and any applicable fees and / or taxes (in the case of VAT, the invoices will show the VAT rate, the VAT amount payable and the VAT registration number for the "contracting company" in the country where the supply / service takes place). Such applicable fees and / or taxes imposed on or after the signature of the present agreement and all along its duration by any governmental authority, shall be totally and irrevocably absorbed by the "contracting company".

Service charge and fee structure are subject to change as per the governing laws of Jordan.

General Rotana Conditions

- A quarterly review will be held between the designated account manager representing Rotana and your respective company representative to go through the room night's materialization of your company and the service provided by our company.

Accepted and acknowledged on behalf of:

Middle East University

Authorized signatory

Designation:

Date:

Centro Mada Amman By Rotana



Name: Farah Al Khuffash

Designation: Sales Executive

July 24, 2022

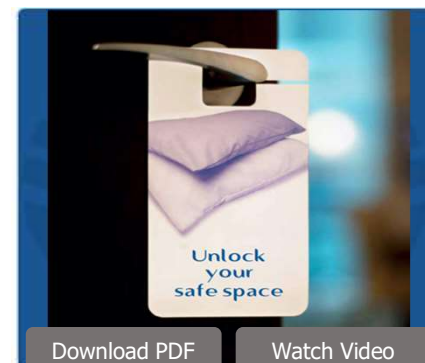
Welcome to Rotana Safe Space

An Enhanced Approach to Cleaning

Rotana's already strict cleaning and disinfection programme has been significantly augmented, with the frequency of cleaning of all hotel areas increased and new aerosol disinfection treatments introduced at all hotels.

Rotana has partnered with Ecolab, a global leader in water, hygiene and energy technologies and services, to review, validate and enhance cleaning, disinfection and sanitisation processes across all areas of its hotels, ensuring local, regional and international cleaning, health and safety standards are met.

The company's approach to guestroom cleaning and occupancy has been bolstered with several additional measures, inviting guests to **'Unlock your Safe Space'** when they stay at a Rotana hotel. Rooms will undergo deep cleaning as well as a full disinfection process that includes the use of intense aerosol methods, focusing not only on high touch points, but ensuring an entirely safe space is delivered. All bedding feather items, mattress protectors, bed and bath linen will be removed and disinfected after each stay and will undergo chemical and thermal disinfection. Immediately following the completion of all protocols, rooms will be sealed, assuring guests that they will be the first to enter their "Safe Space".



A Contactless Experience

To ensure your stay with us is as contactless as possible we are offering a wide range of digital services, with the **Rotana App** and **QR code** scans taking centre stage as one of the main tools at your disposal on your own mobile device.

Our adapted digital services, most of which can be accessed on your own mobile device and include the Rotana App:

- Contactless self-check-in on arrival or using pre-arrival online check-in
- Contactless in-room dining and restaurant menus
- Contactless services via the Rotana app to make room and restaurant bookings, in-room requests and for express check-out

Other contactless-stay services include:

- Restaurants offer a grab-and-go packaged food option
- Room service is packaged and delivered with no human interaction
- Guests can request flexible room-cleaning times
- In-room pick-up or delivery services with no human interaction



Our Safety Certification



Rotana's new practices and products are certified by Rotana's partner, Ecolab. As part of the certification process, Ecolab is conducting monthly audits of the rooms, public areas, laundry and food and beverage outlets at all Rotana hotels, as well as providing extra training to Rotana's team of hotel professionals. The Ecolab products used are EPA (Environmental Protection Agency) approved locally and globally.

CORFLEX

Enjoy more convenience and the guaranteed lowest rates

CORFlex is Rotana's new dynamic corporate rate system which has been developed to meet our corporate segment's needs and requirements and to always offer the best rate.

When the lowest available public rate is lower than the contracted corporate rate, CORFlex will automatically offer a 10% further reduction, thereby always making it the lowest rate.

Companies can enjoy easy access to CORFlex via Rotana E-connect.



More convenience, ease and security with Rotana e-connect

With this tool, you can now log on to the Rotana e-connect portal with your own unique user code and check for availability of rooms, rates and receive an instant confirmation each time you make a booking.

Start benefiting today with our simple and quick online enrolment

[ENROLL NOW](#)

Manage bookings online, including modifications, cancellations and future bookings.

And company administrators also benefit by being able to add a new user to their company account, updating their profile and removing any user.



Join the elite world of Rotana Rewards and choose from a wide array of benefits including complimentary dining, recognition and upgrades as well as great rewards

Rotana Rewards Classic



Rewards you for conferences, meetings and room bookings that you make at Rotana properties. [Join Now](#)

Rotana Rewards Select



A unique program designed to reward frequent travelers based on three tiers - Select, Gold & Platinum. Rotana will match your status with other hotel loyalty programmes. Find out more by contacting your account manager. [Join Now](#)

Rotana Rewards Exclusive



Offers you complimentary dining and exclusive benefits in our hotels and restaurants. [Join Now](#)

Rotana Properties



Upscale, convenient,
comfort



Culturally aware



Home away from home



Savvy, stylish, essential



Bringing the Rotana
lifestyle home



ABU DHABI

Al Maha Arjaan by Rotana
Al Rawda Arjaan by Rotana
Beach Rotana – All suites
Beach Rotana - Residences
Beach Rotana
Capital Centre Arjaan by Rotana
Centro Al Manhal
Centro Capital Centre
Centro Yas Island
Hala Arjaan by Rotana
Khalidiya Palace Rayhaan by Rotana
Park Arjaan by Rotana
Park Residences by Rotana
Park Rotana
Pearl Rotana
Saadiyat Rotana Resort & Villas
Yas Island Rotana

AL AIN

Al Ain Rotana
Hili Rayhaan by Rotana

AL KHOBAR

Centro Corniche

AMMAN

The Boulevard Arjaan by Rotana
Amman Rotana
Centro Mada (Q4, 2021)

BAGHDAD

Babylon Rotana

BAHRAIN

Downtown Rotana – Manama
Majestic Arjaan by Rotana –
Muharraq

BEIRUT

Gefinor Rotana
Raouché Arjaan by Rotana

DAR ES SALAAM

Johari Rotana

DOHA

Sedra Arjaan by Rotana
Sedra Residences by Rotana
City Centre Rotana
Centro Capital

DUBAI

Al Bandar Rotana
Al Bandar Arjaan by Rotana
Al Jaddaf Rotana
Amwaj Rotana – JBR
Arjaan by Rotana – DMC
BurJuman Arjaan by Rotana
Centro Barsha
Jumeira Rotana
Media Rotana
Rose Rayhaan by Rotana
Towers Rotana
Villa Rotana

ERBIL

Erbil Rotana
Erbil Arjaan by Rotana

FUJAIRAH

Fujairah Rotana Resort & Spa
Nour Arjaan by Rotana

ISTANBUL

Burgu Arjaan by Rotana
Tango Arjaan by Rotana
Centro WestSide
WestSide Arjaan by Rotana

JEDDAH

Centro Shaheen
Centro Salama

KINSHASA

Kin Plaza Arjaan by Rotana

MAKKAH

Al Marwa Rayhaan by Rotana

MARRAKECH

Hôtel du Golf Rotana - Palmeraie
Golf Club Rotana –Palmeriaie
Palmeriaie Palace

MUSCAT

Al Mouj Rayhaan by Rotana
(Q2, 2022)

RAS AL KHAIMAH

The Cove Rotana Resort

RIYADH

Rosh Rayhaan by Rotana
Centro Waha
Centro Olaya

SALALAH

Salalah Rotana Resort

SARAJEVO

Bosmal Arjaan by Rotana

SHARJAH

Centro Sharjah

SHARM EL SHEIKH

Grand Rotana Resort & Spa

SULAYMANIYAH

Slemani Rotana (Q4, 2022)